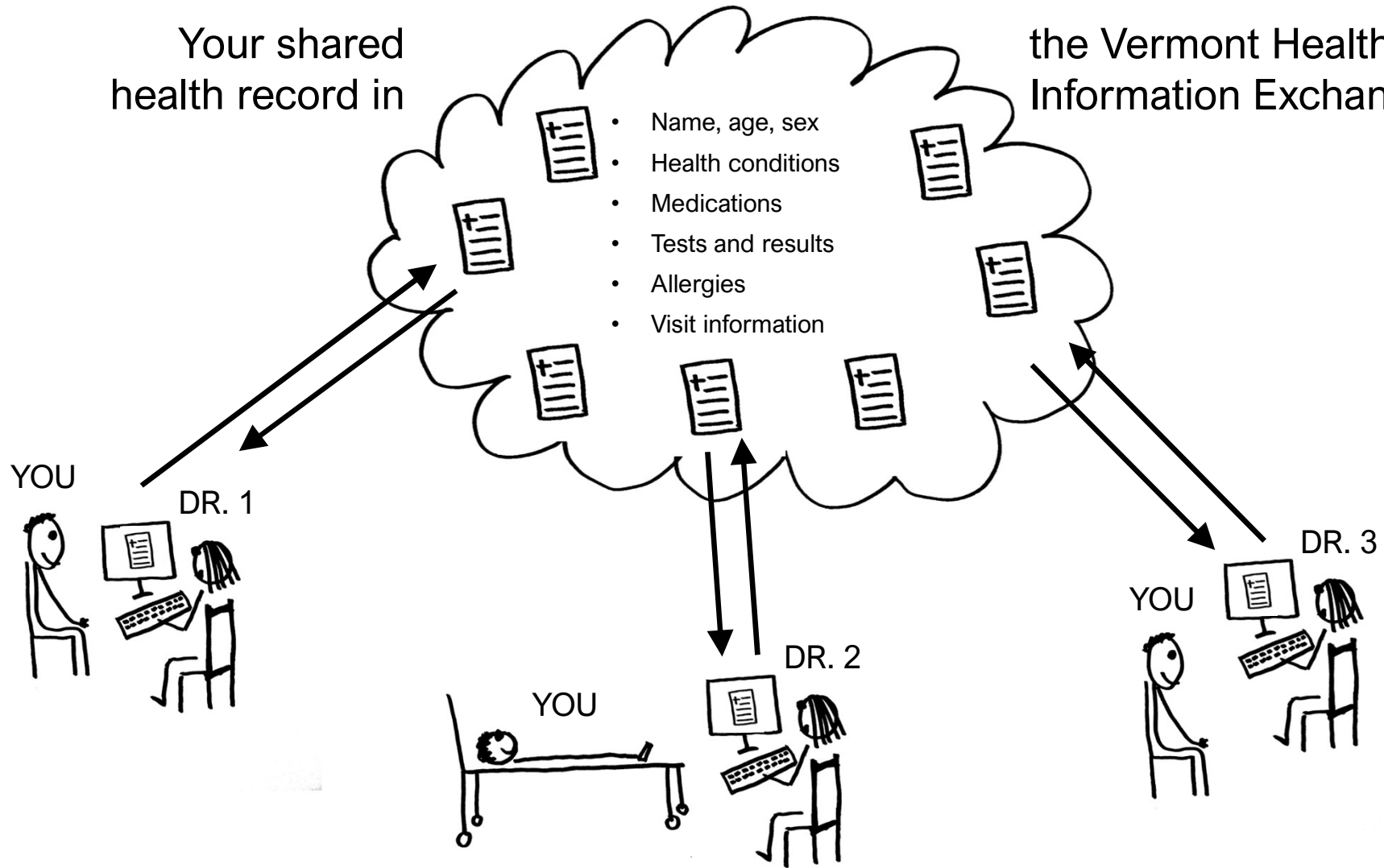


Vermont
**health
information
exchange**

Public Information Session
Waterbury, VT
February 4, 2019

Your shared
health record in

the Vermont Health
Information Exchange

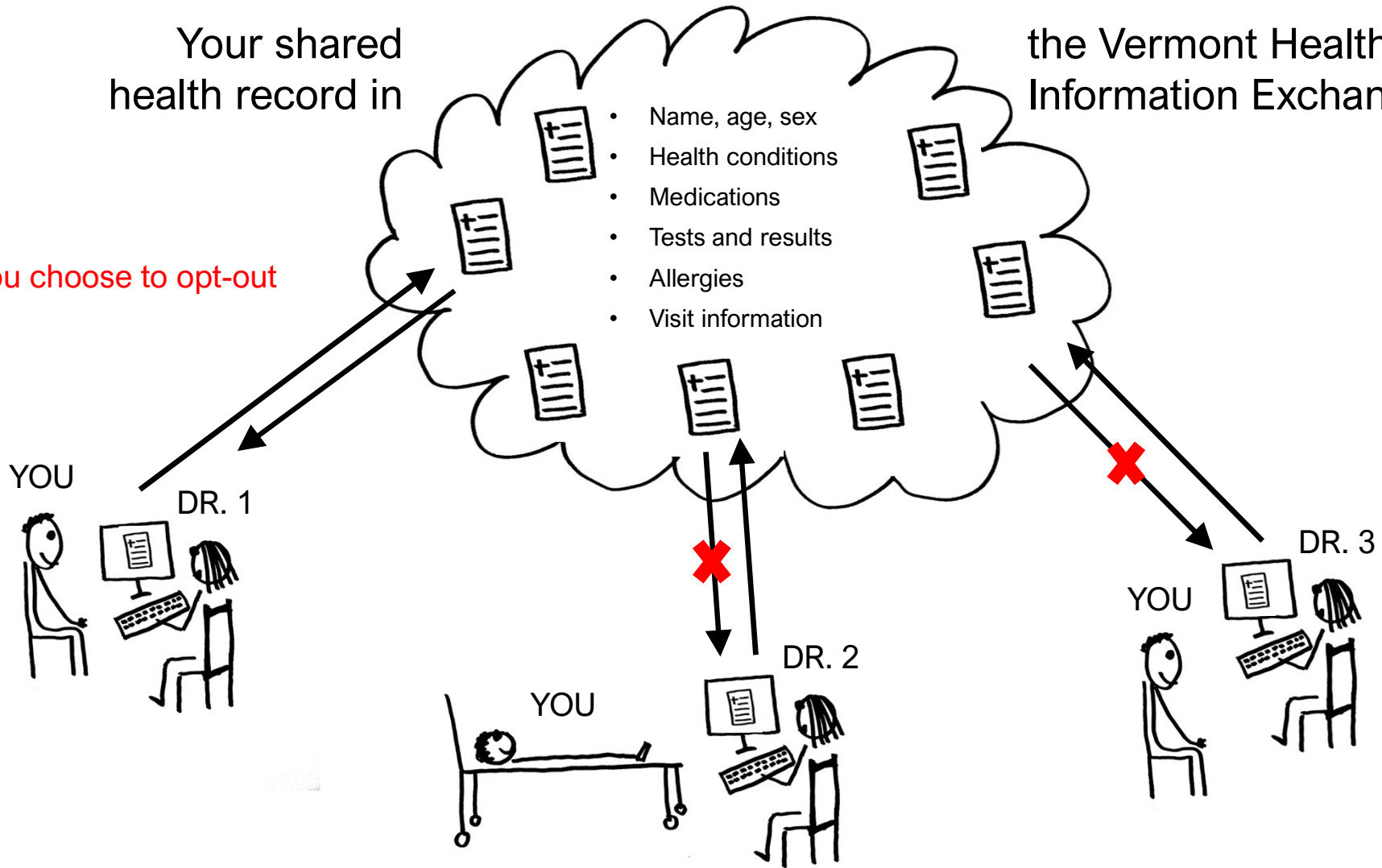


Your shared
health record in

the Vermont Health
Information Exchange

- Name, age, sex
- Health conditions
- Medications
- Tests and results
- Allergies
- Visit information

If you choose to opt-out



What information is in the Vermont Health Information Exchange?

Included health information

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What information is in the Vermont Health Information Exchange?

- Patient demographics – like name, age, date of birth, address
- Problems and conditions
- Allergies
- Medications
- Laboratory test results
- Radiology reports
- Transcribed reports
- Patient care summaries

Does the Vermont Health Information Exchange have mental health records?

- Records about mental health care received at some primary care practices, emergency departments, and hospitals may be included, and may include diagnoses and prescribed medications.
- Vermont's Designated Agencies do not send information
- Private psychiatrists and mental health counselors do not send information

Does the Vermont Health Information Exchange have substance use disorder records?

- Information about substance use disorder treatment received at some primary care practices, emergency departments, and hospitals may be included, and may include diagnoses and prescribed medications.
- A law called 42 CFR Part 2: Confidentiality of Substance Use Disorder Patient Records prohibits some federally funded substance use disorder treatment providers from sharing treatment information through the Vermont Health Information Exchange. In Vermont that includes Designated Agencies and “Hubs” for opioid use disorder treatment.
- Recovery centers do not send information

Who can see my health record?

Access and privacy

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Who can see my records in the Vermont Health Information Exchange?

- Health care providers can view the medical records of their patients. These providers include:
 - Medical doctors, physician assistants, nurse practitioners, nurses, etc.
 - Medical staff
 - Pharmacists
 - Care managers
 - Dentists
 - Mental health care providers
 - Home health care nurses
 - Physical therapists
 - Other health care professionals covered under HIPAA

Who can see my records, continued . . .

- Access is for all of your providers or none of your providers (opt out)
- Limited access by out-of-state providers
- VITL offers training for health care organizations on appropriate use
- VITL has an auditing program to identify and address misuse
- You can ask for an audit of who has viewed your record, call the Vermont Health Information Exchange Hotline **1-888-980-1243** for more information or visit the website www.vthealthinfo.com for a form to download, fill out, mail in

Can I see my own record?

- No patient portal yet – but you can request a copy of your records. Call the Vermont Health Information Exchange hotline for more information or visit the website for a form

Security

How VITL keeps your records safe

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How is this information kept secure?

- Systems and practices adhere to national security protocols, like the NIST Cyber Security Framework.
- Information sent to or by the Vermont Health Information Exchange is encrypted.
- Systems are physically located in secure datacenters.
- VITL monitors use. Staff are trained to identify and report security incidents.

Every Vermonter has options

Participate, learn more, or opt out

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Participate

- Starting March 1, you don't have to do anything – your records will be viewable by your treating providers
 - Unless you have previously opted out at a participating health care provider

Opt out

- Call the Vermont Health Information Exchange Hotline **1-888-980-1243**
- Fill out an online form at www.vthealthinfo.com
- Download and print a form from www.vthealthinfo.com, then fill out and mail in

Learn more

- Visit www.vthealthinfo.com for more information and FAQs
- Ask us questions today, find answers at <https://healthdata.vermont.gov/Vermont-Patient-Consent>
- Get information one-on-one by calling the Vermont Health Information Exchange hotline **1-888-980-1243**
- Talk to a resource that is independent of the Vermont Health Information Exchange by calling the office of the Health Care Advocate **1-800-917-7787**