

# HIE Steering Committee

August 21, 2019



# Agenda

Topic	Schedule
Welcome	10:30 – 10:40
Update: Provider Survey	10:40 – 10:50
Update: Lantana Stakeholder Engagement Activities	10:50-11:00
HIE Governance Model	11:00-11:50
BREAK	11:50-12:00
HIE Governance, Cont.: Setting the Stage	12:00-12:25
Wrap up	12:25 – 12:30

# Provider Survey Update

- Survey closed August 19
- 291 responses
- Representing at least 1,506 providers
- Some results:
  - 57.39% use an EHR, but most are unsure if the EHR is certified
  - Cost and related uncertainty about financial benefits are biggest barriers to adopting EHR technology
  - 69.41% either have not heard of the promoting interoperability program, or know little about it
  - 20.27% understand the benefits and services of the VHIE (26.80% never heard of it)
  - 46.05% are comfortable explaining the current consent law to staff and patients; another 36.08% know a little about it
    - 15.12% have heard of it but don't understand it, or they have never heard of it
  - 66.32% capture consent in paper format

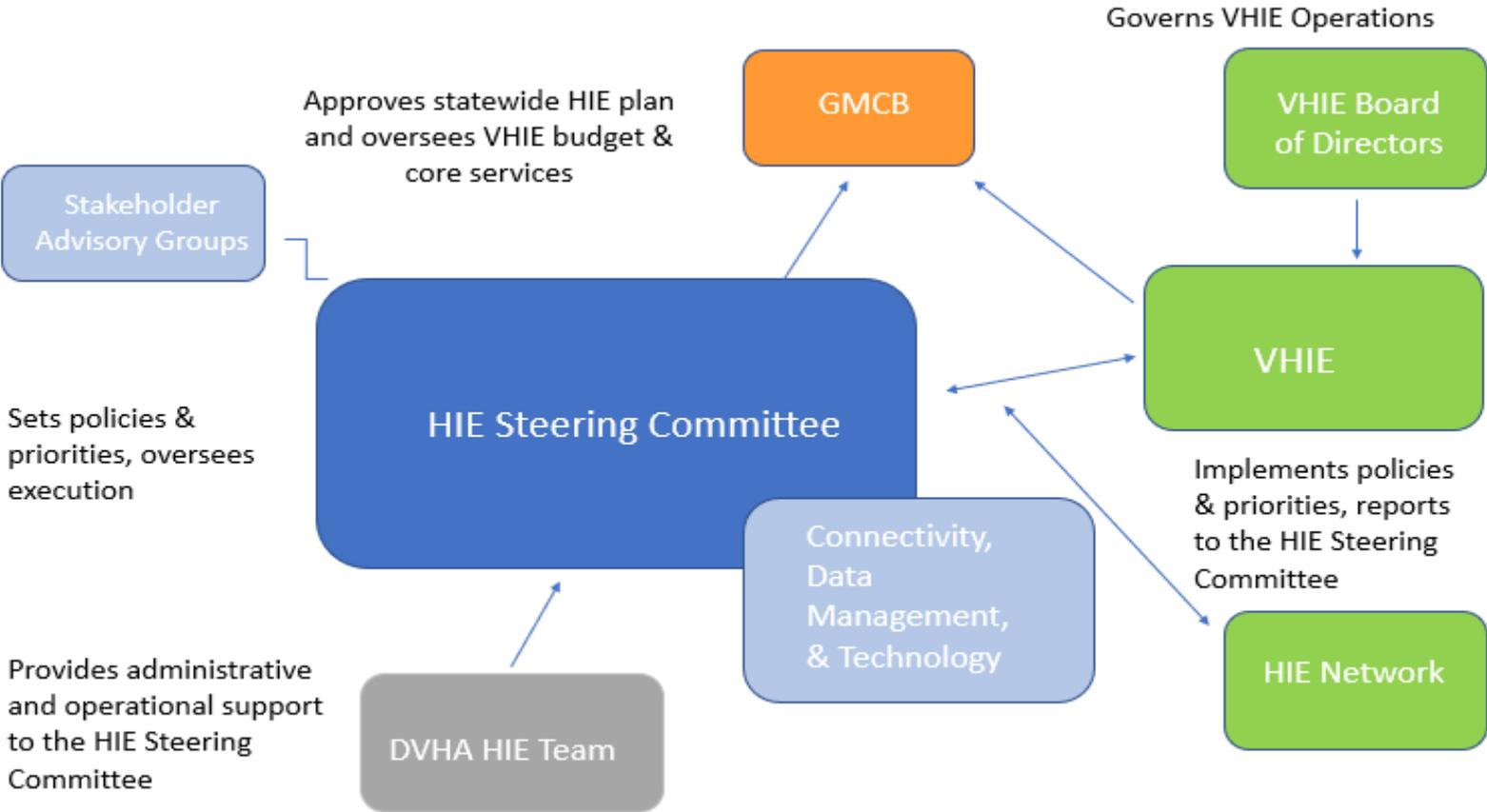
# HIE Governance Model

- The HIE Governance Model is intended to:
  - Serve the needs of HIE users (advancing HIE use cases);
  - Ensure accountability of all parties involved in furthering the State's HIE goals; and
  - Engage a broad range of stakeholders in strategic planning and oversight activities.
- Relationship of Key Parties
- Membership Discussion
- Subcommittee Discussion

# Governance Model, cont.

- Today's Goal: Reach Consensus on the Governance Model
  - Need for Committees?
    - Permanent: Data Management, Connectivity and Technology
    - Ad hoc: Finance (develop a financing model)
  - Responsibilities
    - Is the relationship between the Steering Committee and the VHIE/VHIE Board of Directors clear enough?
  - Membership
    - What's the perfect number?

# Proposed 2020 Governance Model



# Governance Model as Presented in the HIE Strategic Plan

*Where do stakeholders convene to discuss HIE matters, set priorities and propose policy?*

HIE Steering Committee

The HIE Steering Committee develops, executes and evaluates the HIE Plan and monitors HIE performance with operational and administrative support from DVHA's HIE Unit.

*Where do decision makers go for support?*

Stakeholder Advisory Groups

The HIE Steering Committee actively leverages insights and expertise from existing stakeholder advisory groups and creates ad-hoc committees when needed.

*Who is responsible for oversight?*

Green Mountain Care Board

The GMCB approves the statewide HIE Plan and VITL's budget.

*Who provides HIE services?*

VHIE & Other HIE Service Organizations

The VHIE and other HIE service vendors such as Bi-State Primary Care Association and OneCare Vermont.

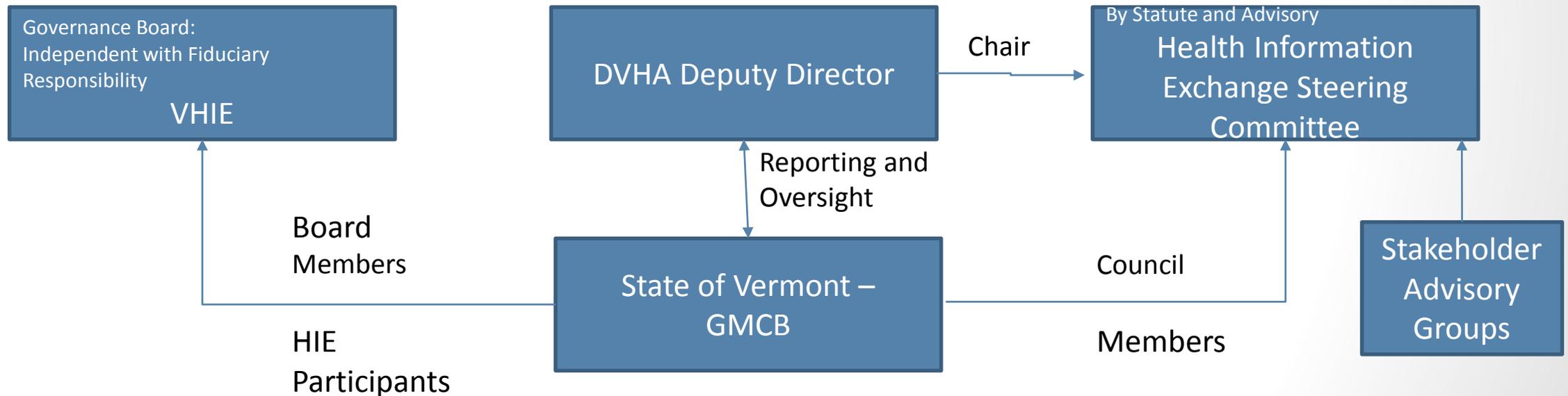
*How are service providers held accountable?*

Performance-Based Contracts

The Steering Committee sets strategy to drive investment and works with DVHA and other contract owners to ensure contracts drive performance goals.

# Relationships of Key Parties (Straw Model for Improvement)

The relationship of the State of Vermont to HIE governance should be clear, transparent and in alignment with Vermont statutes including Act 187 and Act 53. The schematic below should be used to illustrate the set of relationships among the State of Vermont, the DVHA Deputy Director, the Health Information Exchange Steering Committee, and the VHIE entity.



# Governance: Steering Committee Membership

<b>Voting: Individual</b>	<b>Population or Organization Represented</b>
Jenney Samuelson, Chair (DVHA)	Vermont Agency of Human Services
Tracy Dolan, VDH	Vermont Department of Health
Jimmy Mauro, Blue Cross Blue Shield of Vermont	Payer Representative
Simone Rueschemeyer, Vermont Care Partners	Mental Health & Substance Use & Intellectual Developmental Disabilities
Georgia Maheras, Bi-State Primary Care Association	Primary Care
Emma Harrigan, Vermont Association of Hospitals and Health Systems	Hospital Care
Linda Leu	People who engage with the health system
Tyler Gauthier, OneCare Vermont	Accountable Care Organization
<b>Non-voting: Individual</b>	<b>Representing</b>
Beth Tanzman	Blueprint for Health Program
Sarah Kinsler	Green Mountain Care Board
Andrew Laing	Agency of Digital Services
Michael Smith	VITL, the VHIE operator
Emily Richards	DVHA HIE Unit

# Membership Discussion

- Given that:
  - Members selected by the Chair
  - Charter does not preclude recommendations from the Committee
  - Charter specifies how many voting and non-voting members
  - Individuals and represented organizations or populations could be changed without violating the Charter
- Discussion:
  - Is this the right number?
  - Are these the right organizations / populations?
  - Are these the right individuals?

# Subcommittee Discussion

- Anticipate significant tactical plan work once the Roadmap is completed and the HIE plan is updated
- How should the Committee approach this work?
  - All work is pursued through the Committee as a whole
  - Subcommittees work on one or more topics and develop recommendations for the Committee to consider
    - Standing subcommittees, based on areas of interest
    - Ad hoc subcommittees or workgroups, based on specific tactical plan focus area (or use case, or project mandate like consent)
    - Subcommittees and workgroups should have charters to cover their work
- Discussion: Subcommittees?
  - And if so, standing or ad hoc?

# Wrap-up

- Next Meeting:
  - September 4 high-level goal: continue discussion of HIE Plan updates; introduce connectivity criteria discussion
  - Agenda
    - Non-Technical Roadmap HIE Plan updates cont. discussion, Terry, 60 minutes
    - Connectivity Criteria discussion, VITL 60 minutes

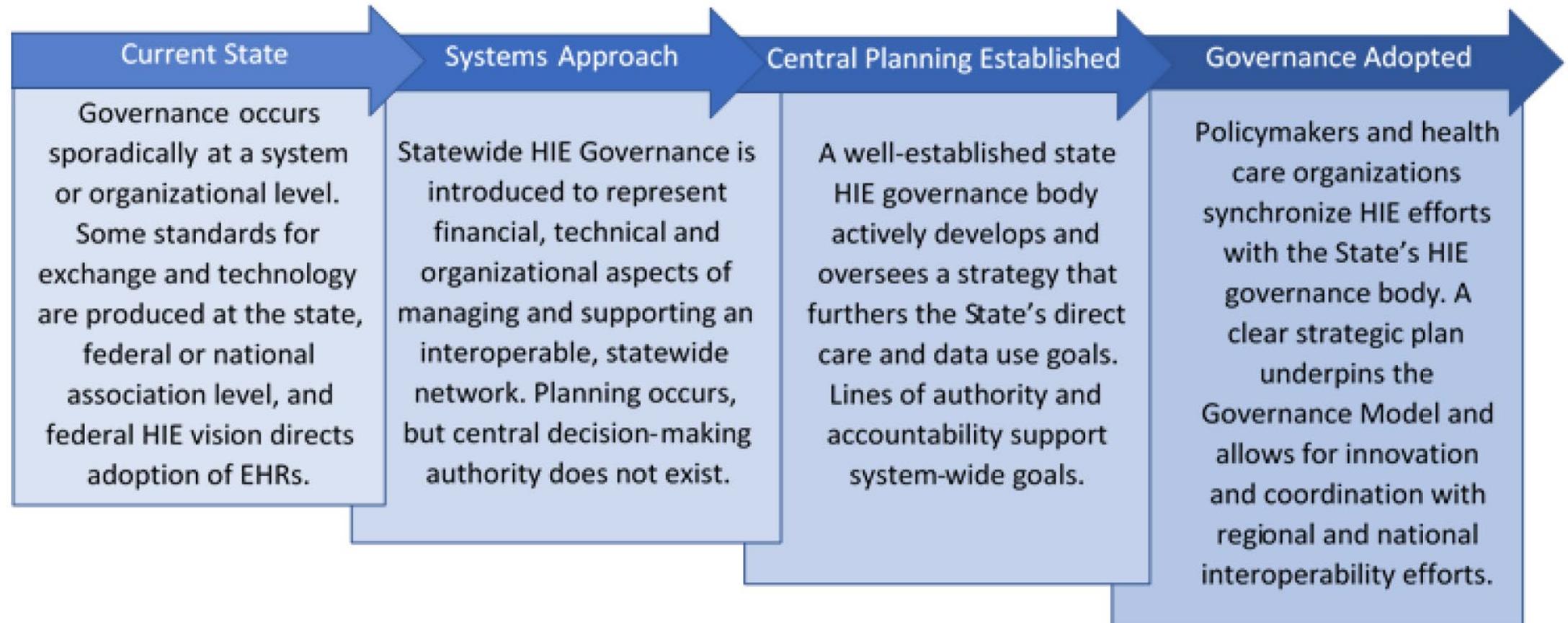
# Additional material: HIE Governance from the HIE Strategic Plan

## Governance and Sustainability

- The plan proposes a permanent governance structure that will address sustainability, a need identified in the 2017 Evaluation's core critique. The Evaluation report concludes, "no group or organization is solely responsible for execution of HIE activities in the state, and there is no statewide strategic plan guiding time constrained HIE investments."
- The proposed governance model calls for a single steering committee to be responsible for formally convening key HIE stakeholders to develop and oversee execution of an annual statewide HIE strategic plan. The model will advance HIE use cases, ensure accountability of all parties involved in furthering the State's HIE goals, and engage a broad range of stakeholders in strategic planning and oversight activities. The model identifies where decision makers go for support, who is responsible for oversight, who provides HIE services, and how service providers are held accountable (p.23-27).
- The plan calls for the steering committee to define an HIE investment portfolio and monitor statewide investments in service of the Vermont's HIE goals. It calls for the committee to assess the viability of investments, to identify the needed level of investments, and to consider the appropriate balance of public and private funds (p.34-35).

# Additional material: HIE Governance from the HIE Strategic Plan

Figure 2: HIE Governance Maturity Model



# Sustainability Section

- Goal: Determine Roles & Responsibilities for managing HIE Financing & Sustainability initiatives